

Massachusetts Water Resources Authority

Tackling Lead Service Lines We Can Work Together

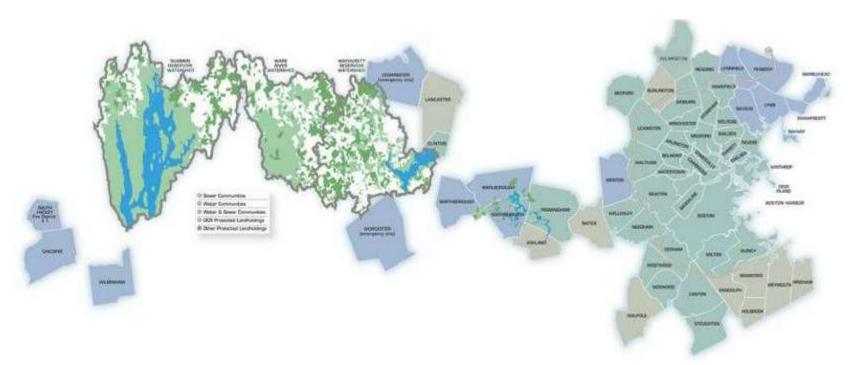
Stephen Estes-Smargiassi Director of Planning and Sustainability

Massachusetts Environmental Health Association Marlborough – December 13, 2018



MWRA Partners with 61 Communities to Serve 2.9 Million People

- MWRA provides wholesale water and wastewater services to over 2.9 million customers in 61 communities
- On average, MWRA delivers about 200 million gallons per day to its water customers
- MWRA collects and treats an average of 350 million gallons of wastewater per day,
 with a peak capacity of 1.2 billion gallons





Flint Has Changed How We Need to Do Business

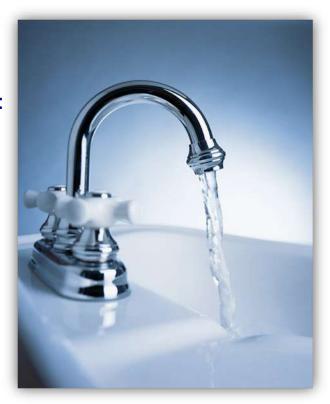


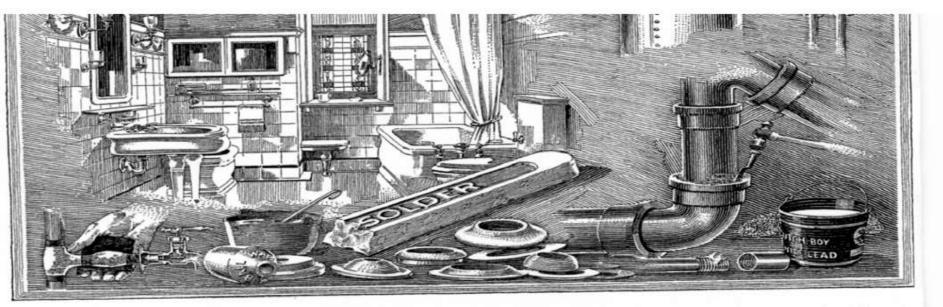
- Public is more sensitive than ever to changes in water quality
- Need to take complaints seriously
 - Respond quickly
 - Provide good customer service
- Maintain customer's confidence in the safety of the water we provide
- Work Cooperatively to Reduce the Real Risks



Some Background on the Lead in Water Issue

- Water is the "universal solvent"
- There is typically no lead in source water or local water mains
- Lead can leach from lead service lines, lead solder, brass pipes and fixtures
- Key issues:
 - Lead Service Lines
 - Stagnant Water
- Simple message to public on shared responsibility:
 - We treat the water to reduce leaching.
 - You should flush your tap before using.
 - If you have any lead: Get it replaced





Lead helps to guard your health

Y OU wouldn't live today in a house without an adequate plumbing system. For without modern plumbing, sickness might endanger your life.

Lead concealed in the walls and under the floors of many modern buildings helps to give the best sanitation.

In some cities today the law specifies that lead pipe alone may be used to bring water from street mains into the building.

Edited From Ad in National Geographic 11/1923

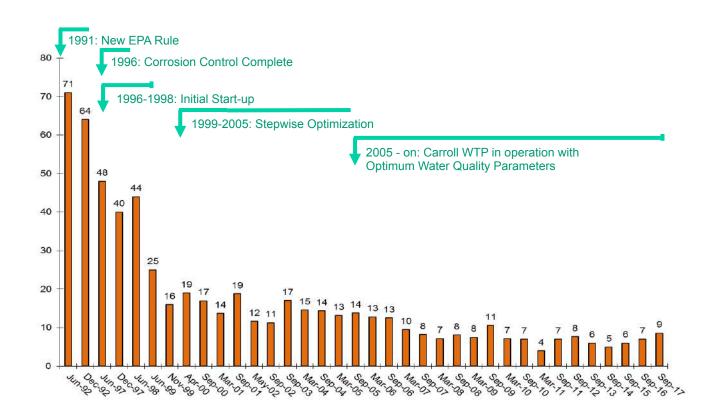


New York, 111 Broadway; Boston, 131 State St.; Buffalo, 116 Oak St.;



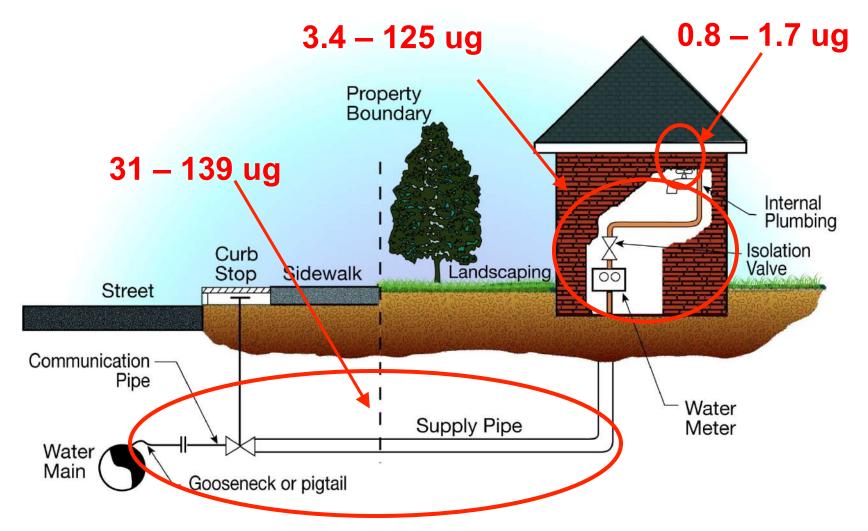
Effective corrosion control can reduce lead leaching

- MWRA has seen about 90% Reduction In Lead Levels
- Similar Results or Better Seen In Many Communities





When Present, a Lead Service Line Can Contribute Substantial Lead Mass



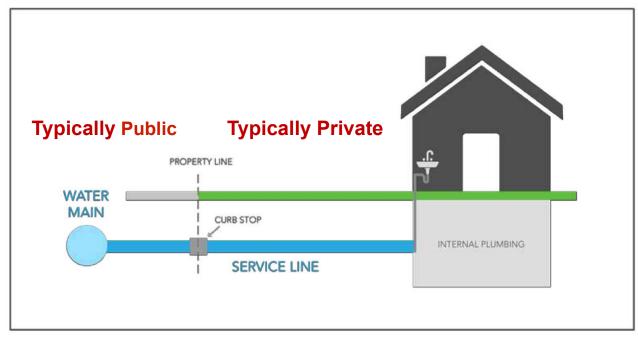
Data: Water Research Foundation



Ownership Complicates Lead Service Line Replacements

- Ownership is typically split between system and property owner
- Who Pays (or is Allowed To Pay) Matters
- Partial replacement (i.e. only public portion) can result in increased lead levels

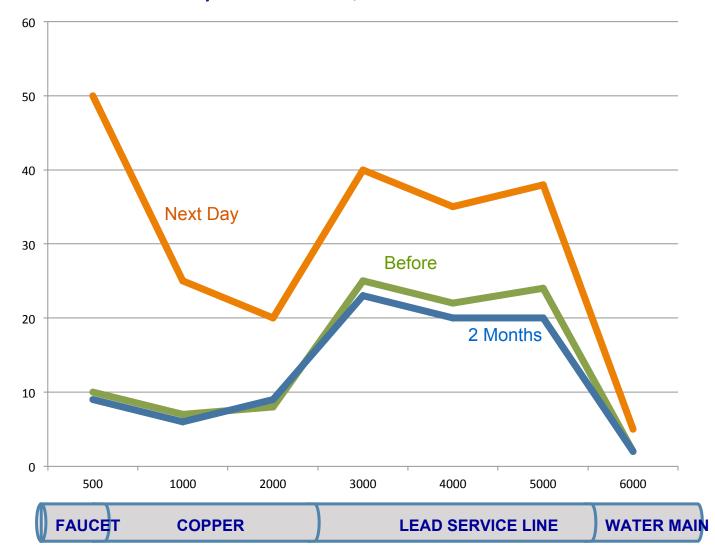






Partial Lead Service Replacement Provides No Benefit, Can Increase Risk

Levels rise for days to weeks; level off similar to before





Lead and Lead-Lined Steel Service Pipes

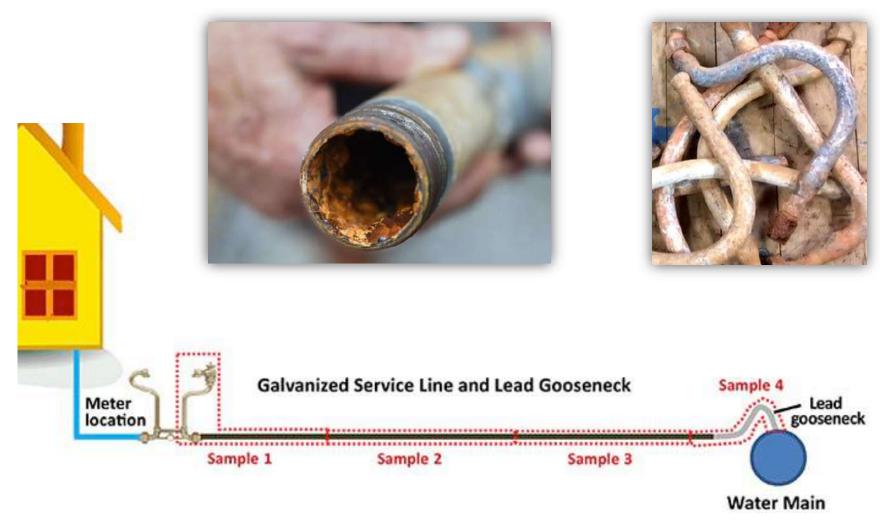








Lead Goosenecks and Galvanized Pipe Can Also be a Source

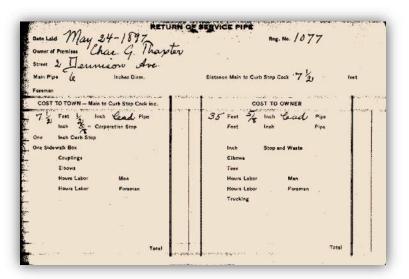


Sketch: Quincy DPW



Transparency About LSL is Key, But Can be Difficult

- Records can be 150 years old
- Inconsistency in record keeping with repairs and replacements
- Split between public side and private side
- Even great records may just be paper card files
- But Our Customers Expect Us to Have this Info
- We and They Need this Data to Plan and Take Action

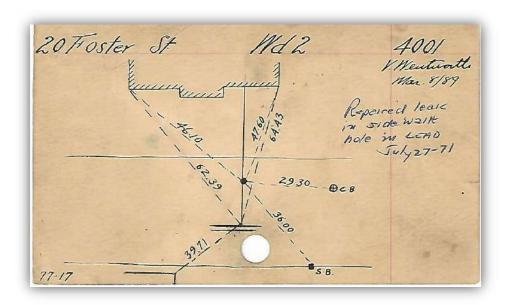


Deta lais 10-27-2008	OF SERVICE PIPE					
Oron of Prenius						
som 567 Winter ST -	New House					
Main Pipe 8" inches Diam. CLP-2008	Distance Main to Curb Stop Cock 28' test 2"Copper					
FORMASSINI	***************************************					
COST TO CHAMER TOWN	COST TO OWNER					
28" feet 2" lack Pape Copper	Has called 2" Plastic					
Jack Corpustion Step	123 feet Inch Carent Lined Pipe					
One Inch Curb Stop	legs .					
One Cate Valve						
Oze Sidewalk Bex	Book Stop and Water Elbors, Leed Lined Ton, Eard Lined 1° x 344° Eard. Copyling, Leed Lined					
Couplings						
Bost						
Hours Labor Men						
Hours Labor Forences	Coupling, Land Lined					
	House Labor Man					
	Hours Labor Forendo					
	Trucking					
	10% Overhead					
Total	Total					



Newton Massachusetts Inventory Process

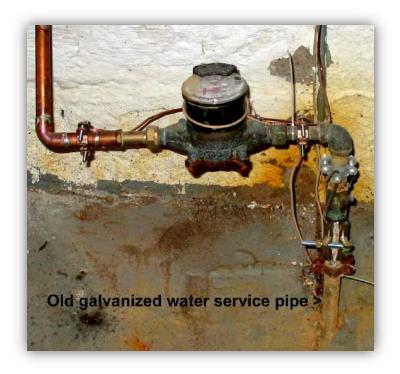
- City reviewed all existing water service tie cards
- Criteria
 - Any mention of lead
 - Installed between 1875-1915, with no mention of material





Other Inventory Enhancement Techniques

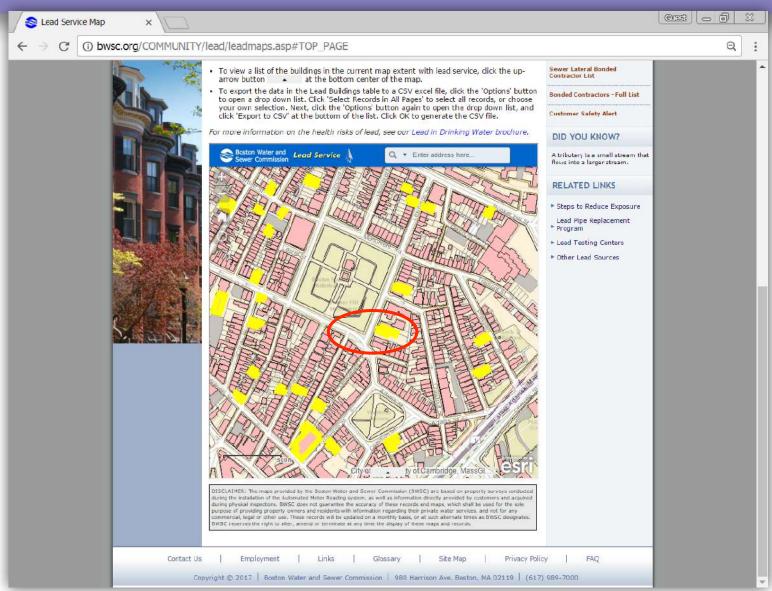
- Use Every Opportunity to Inspect the Service Line Meter Installs, Complaint Investigations, Water or Sewer Repairs, Sump Pump Checks
- Encourage Homeowner Scratch Test with Reporting System
- Actual Confirmatory Excavation







BWSC Website – Interactive Lead Service Map





Quincy On-Line PDF Map and List



Site Address 188 ALBATROSS ROAD 35 APPLETON STREET 41 APPLETON STREET 166 ARLINGTON STREET 226 ARLINGTON STREET 74 ARNOLD ROAD 21 ARTHUR STREET 30 ARTHUR STREET 32 ARTHUR STREET 35 ARTHUR STREET

110 DYSART STREET 43 ELM A VENUE 130-132 ELM STREET 104 ELMWOOD AVENUE 143 ELMWOOD AVENUE 21 ENDICOTT STREET 29 EUST IS STREET 231 EVERETT STREET 235-237 EVERETT STREET 34 FAIRMOUNT WAY 196 FARRINGTON STREET 232 FARRINGTON STREET 248 FARRINGTON STREET 312 FARRINGTON STREET 243 FAYETTE STREET 75-78 GLOVER AVENUE 63 GODDARD STREET 250 GRANITE STREET 342-344 GRANITE STREET 32 GREENE STREET 167 HARRIET AVENUE 243 HIGHLAND AVENUE 313 HIGHLAND AVENUE 314 HIGHLAND AVENUE 25 HIGH SCHOOL AVENUE 48 HOBART STREET 17-19 HOLMES STREET 269 MANET AVENUE 14 MARION STREET 42 MARION STREET 129 MARLBORO STREET 64-68 MERRYMOUNT ROAD 118 MERRYMOUNT ROAD 15 MINIHANS LANE 151 MONROE ROAD 8 MYRTLE STREET 1-3 NELSON STREET 15 NELSON STREET 40 NELSON STREET 45 NELSON STREET 49 NELSON STREET 99 NEWBURY AVE. 52 NEWCOMBSTREET 51 NEWTON AVENUE

37 NIGHTINGALE AVENUE

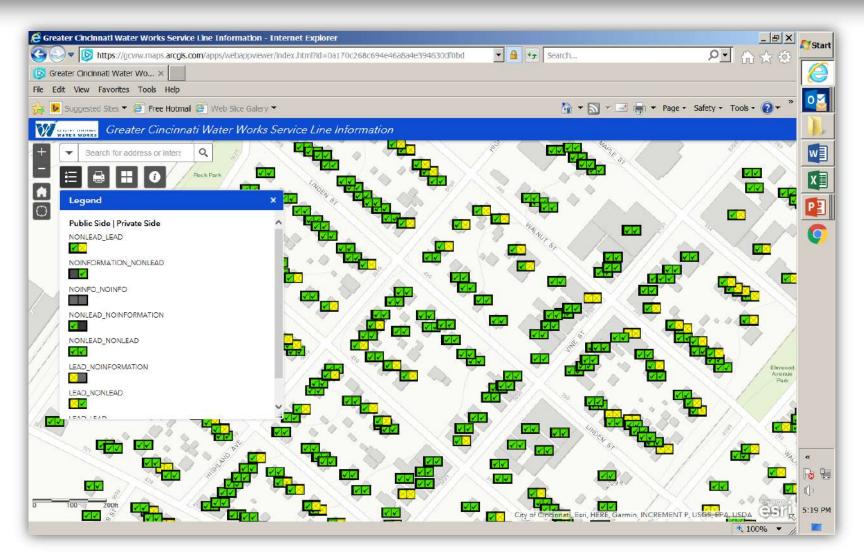
42 NIGHTINGALE AVENUE 87 NIGHTINGALE AVENUE

35 NIGHTINGALE AVENUE

45-47 NIGHTINGALE AVENUE 135 NORFOLK STREET 153 NORFOLK STREET 183 NORFOLK STREET 109 NORTH CENTRAL 28 NORTH CENTRAL AVENUE 33 NORTH CENTRAL AVENUE 39 NORTH CENTRAL AVENUE 64 NORTH CENTRAL AVENUE 92 NORTH CENTRAL AVENUE 35-37 NORTH PAYNE STREET 40 NORTHFIELD AVENUE 32 PROSPECT AVENUE 98 PUTNAM STREET 891 SEASTREET 1173 SEASTREET 5-13 SHAW STREET 251 SOUTH CENTRAL AVENUE 39-41 SOUTH WALNUT STREET 41 STEWART STREET 2-4 TOWN HILL STREET 32 VERCHILD STREET 18 WALL STREET 182 WARREN AVENUE 25-27 ARTHUR STREET 81 SOUTH WALNUT STREET 26 BAY STATE ROAD 41-43 BRADFORD STREET 199 THOMAS BURGIN PARKWAY 35 CRESCENT STREET 288 FAYETTE STREET 1022 FURNACE BROOK PARKWAY 313 GRANITE STREET 244 INDEPENDENCE AVENUE 70 KENT STREET 21 ROBERTSON STREET 35 SAGAMORE AVENUE 85 TABER STREET

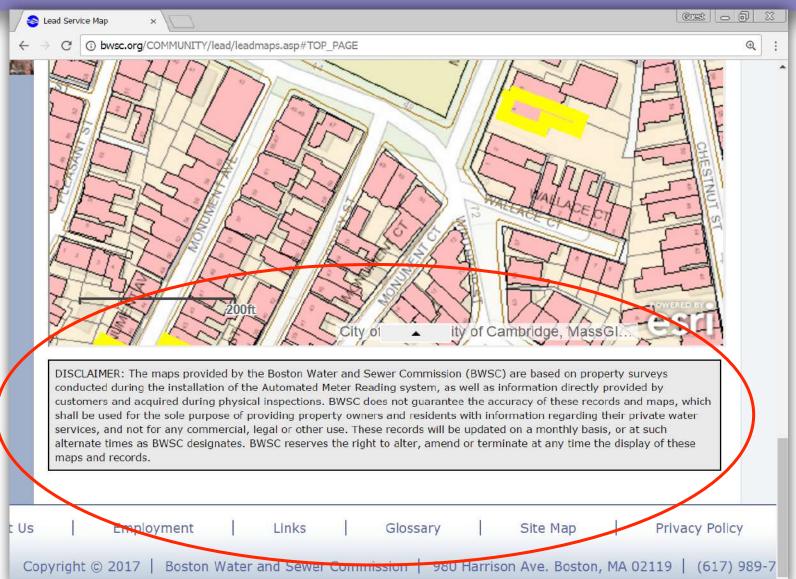


Cincinnati Interactive Service Line Map





BWSC Website – Disclosure Statement





EPA Urging More Transparency With Lead Sample Results -- We're Setting an Example -- www.mwra.com





Transparency With Lead Results — They're All There

mwra online

Home

Water System

Sewer System

Harbor and Bay

School Program

About MWRA

Doing Business with MWRA

Contact MWRA

Lead Test Results, Drinking Water: Historical Household Data

Massachusetts Water Resources Authority

Linked to this page are individual results going back to 1992, when lead levels had already dropped by about 50%.

1992-2009 (PDF) | 2010-2015 (PDF)

The results are presented with addresses eliminated to protect the individuals' privacy. Each volunteer who participated in the sampling program received his or her own individual results.

These individual results provide a snapshot of what is happening in a specific house when the water has sat stagnant. Because the sampling protocol is designed to evaluate the effectiveness of corrosion control, the results do not provide real information about the water a typical customer would typically drink.

We sample only the homes most likely to have any lead, and then sample that stagnant water most likely to have leached any lead. Most consumers do not actually consume that stagnant water.

To remove stagnant water from your home's system, and to reduce the potential of lead leaching into your tap water, run the faucet for about one minute, until the water turns noticably colder. Visit our **What You Need to Know about Lead in Drinking Water** page for more information.

If you have questions or would like more information about lead in drinking water, please call our Water Quality Hotline: 617-242-5323, or email Joshua Das, Project Manager, Public Health: joshua.das@mwra.com

Updated December 18, 2015

MORE INFORMATIO

Back to lead test results graphs

Back to lead test results main page

Back to "What You Nee To Know About Lead in Tap Water" page

PRINTER-FRIENDLY DAT

Analysis of Lead Levels from MWRA Communities 1998-2011 (PDF)

Individual Household Results

1992-2009 (PDF)

2010-2014 (PDF)

MORE WATER TEST RESULTS

Annual Test Results

Monthly Test Results

CONTACT US

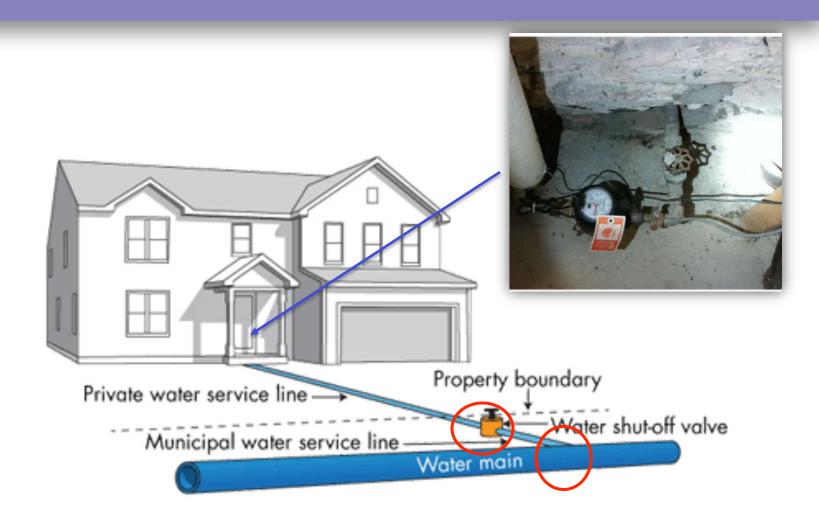
MWRA Water Quality Hotline 617-242-5323

Email: Joshua Das

d and Copper Results from	2010 throw	gh ZHAS							-14 Mar	15 Sep-15		91
				200.02	5	e-12 Mer-1	3 Sep 13	Mer-14 36	1.0	. 14		
results in pph		p-10 M	e-11 5	ep-11 %	M-D		165		1.19	0.113		
	11			1.13		1.19	0.126		0.108			
Arlengton 1	2.91		0.936	0.145		1.17	1.61		3.37	1.67		
1	0.158	1.5	1.09	1.16		201	1.53		1.76	0.655		
3	1.72	0.629	1.07	1.59 26.5		1.34	7.10 0.62		0.729	0.443		
4	11.5	16.2	2.13	0.779		1.1	0.47		0.538	1.48		
5	0.591	0.386	0.756	0.635		0.153		0	1.33	0.47	1	
6 7	0.295	1.42	0.140			1.04	73		3.09	2.5	1	
				The Street		3	1	72		0.4	1	
9	1.15	2.65	5.3	0.18			0.0	404	0.0792			
10			******			0.0641				0.4	45	
11 12	0.127	104	0.000	0.75		0.154			0.525	5	09	
13						1.26		2.94			905	
14	6.7	0.25	7 0.2	24	65			109	0.137	n	203	
15	0.17	72 0.17	77 0.1		(09)	1.17		2692	0.101			
16	0.2	93 1		22 1 112 0	111	0.0691			0.350		902	
17	0.1		8.0	£2%		0.925		0.969				
19	0.3	121 1		969	1.05	10000		1.54	0.50		0.961	
20	- 8	77			2.71	1.7		0.905	1.7	9	5.27	
Belmont.			452	0.95	1.55	1.1	A :		1.	14	1.2	
1 2		5.01	1.57			1.5	13	1.41			0.967	
3		1.49	1.53	1.51	124	2.	75	0.629	0.5	105	0.131	
4				1.09	0.785	0.6		0.958		152		
5		1.57	4.5	0.299	18.5	0.1	2002					
7			0.313	0.153	0.255	79	. 26	0.622		1.24	1.55	
		1.52	0.891	0.365	1.09		1.59	429		2.35	4.00	
9		6.96	2.76	4.62	3.34		3.79	0.726		0,471	1.16	
10		4.24	0.967	3.54	0.669		1.75			453	0.646	
12		0.731	0.965	-			2.19	0.716		0.532	1.13	
13		2.48	3,49	3.35	0.05		0.571	1.17		1.49	1.88	
14				1.6			2.25	1.64		0.564	0.614	
15		1.46	12				2.11	5.16	6	0.357	0.165	
17		2.74			0.569	00		0.80		0.496	0.795	
18		1,45					0.515	0.40				
33		0.35	1 03	1 2	13 928						95456	
				2			4.35		9	5.92	5.99	
Bes	non 1	0.37	2. 0.4		4			7	59		5.9	
	2		35	15	96 5	79					0.963	
	3	,						6	251	0.943	5.52	
	5			941 6		247	0.174 4.27	- 3	5.58	0.559	0.115	
	6	81			5.26	5.09	1.47	.0	1361	9.27	7.17	
	7			0.545	5.83	LAIS			5.81	5.62	0.764	
	1				6	9.77	0.917		0.695	2.51	1.72	
	10		6.5	4.54 p.727	0.312	£ 66	0.917		155	13.9	16.5	
	15		132	1.52	0.55	1.85	15.3		73	24.2	4.85	
	12		199	12.2	11.5	14.9	6.76		6.2	4.72	1.06	
	13		9.25	6.50	6.39	7.22	5.3		0.962	0.563	1.27	
	14		2.00	8.07	9.525	0.955	0.816		0.127	0,563		
	16		236	0.197	0.152	0.291	17	1	10.7	423		
	17		193	30.3	16.6	15.4 9.25	8.6	7	0.676	0.529	22.0	
	12		5.34	7.11	1.17	0.993	0.9	17				
	19 20		1.35	1.58	4.04	1		54		0.1	5 0.19	
	23						7		1,96			



Replacement Construction - \$5,000 to \$10,000



Meter Photo: Tata and Howard Sketch: Quincy MA



Sometimes a bigger excavation is needed

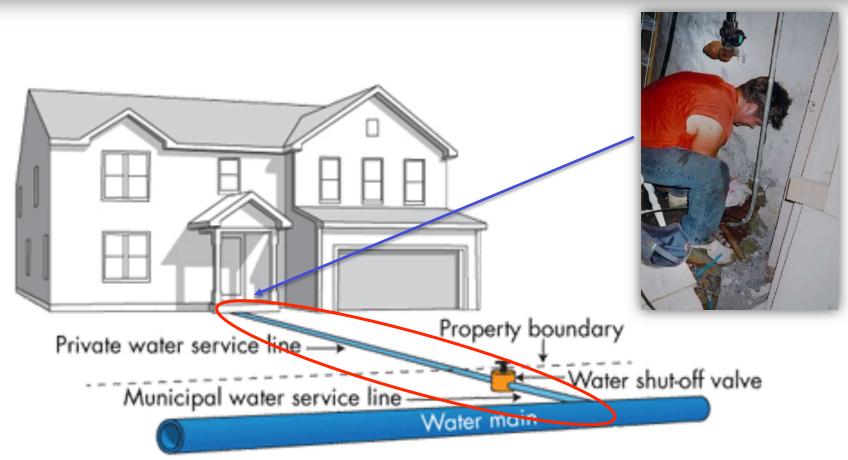




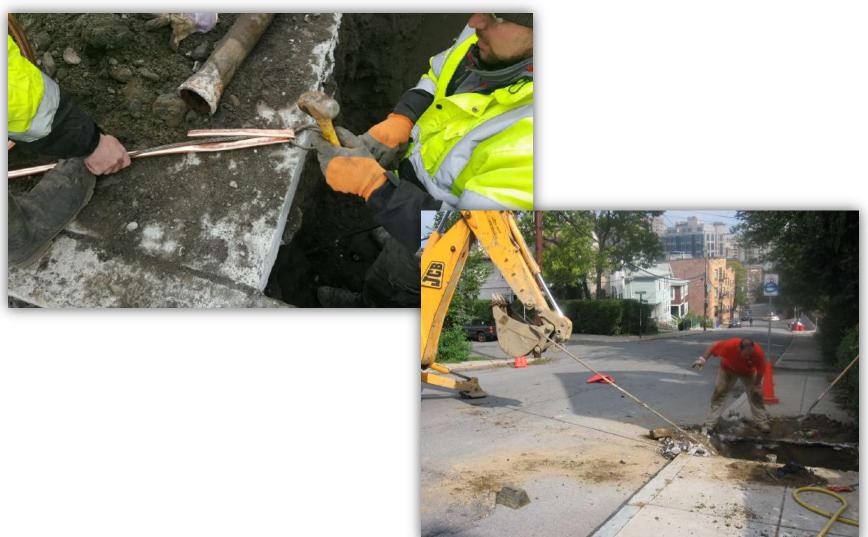


Photo: Tata and Howard







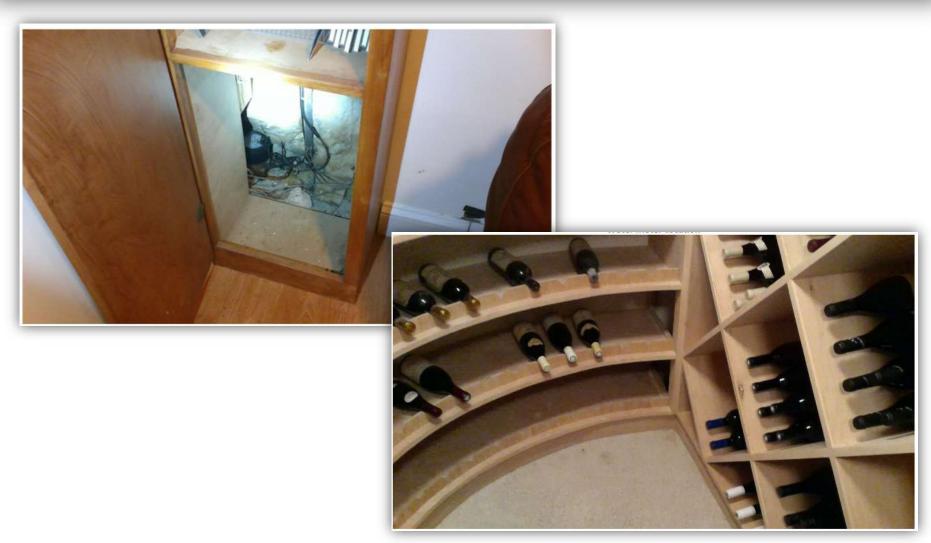








Of course it's not always easy...



Photos: Tata and Howard



How to Deal with the Cost?

- As Part of Routine Pipe Rehab Projects
- Special LSL Replacement Efforts
- Operating Funds, Bonds, SRF Funds, Special State Programs
- Biggest Hurdle is the Cost of Replacements on Private Property
 - System Pays for it All (Quincy, and several others)
 - System Pays All But \$1000 (Newark)
 - System Pays First \$2000, Zero Interest over 4 years (Boston)
 - Homeowner, with Zero Interest over 10 Years (Newton)
 - Homeowner Pays for All of Private Portion
- Who Hires the Contractor?



WWW.LSLR-COLLABORATIVE.ORG

